BASE IMAGE - All Current Versions	VMWare Catalog	Packaged	License Required	RightAnswers Knowledgebase entry	Update Strategy
Windows 7 Enterprise 64-bit SP1 (w/Internet Explorer 8)	x	x		Y	Microsoft monthly patch cycle
Microsoft Office Pro Plus 2010 SP1 (32-bit, as recommended by MS)	x	x		Y	Microsoft monthly patch cycle
7Zip	x	x		N	As needed for security, otherwise as per DC
Adobe Flash Player ActiveX (32 & 64-bit)	x	x		Y	MSI, monthly schedule
Adobe Flash Player Plugin (32 & 64-bit)	x	x		Y	MSI, monthly schedule
Adobe Reader	x	x		Y	MSI, monthly schedule
Cisco AnyConnect VPN client (Laptops Only)		x		Y - 14 references	As needed for security
Firefox Enterprise	x	x		N	MSI, monthly schedule
Identity Finder		x		Y	As per ITSO and DC
IMGBurn		x		N	MSI, monthly schedule
Microsoft .Net Framework	x	x		Y	Microsoft monthly patch cycle
SCCM Client	x	x		N	Microsoft monthly patch cycle
Security Office Forensic Toolkit		x		N	As per ITSO
Silverlight	x	x		Y - 6 references	Microsoft monthly patch cycle
Symantec Endpoint Protection 12 (Windows Firewall)		x		Y	As per ITSO
Managed Desktop Tools (BGInfo)		x		N	As needed for security, otherwise twice yearly
Webex Meeting Center		x		Y - outdated	As per Webex service owner
VLC Media Player	x	x		maybe - many references	?? DC?
Optional Software Packages					
Microsoft Office 2010 Professional Plus (64-bit) SP1	x	x		Y	Microsoft monthly patch cycle
Acrobat Pro	x	x	x	Y	?? Risky? DC?
Adobe Photoshop		x	x	Y	?? Risky? DC?
Adobe Shockwave	x	x		Y	MSI, monthly schedule
Box.com Sync Client		x		N	As per Box service owner
Box.com Office plugin				N	As per Box service owner
Box.com Outlook plugin				N	As per Box service owner
Brio (Plugin)				Y	As per Brio service owner
Cisco AnyConnect VPN client (optional for desktops)		x		Y - 14 references	As needed for security
FileMaker			x	Y	?? Risky? DC?
Filezilla	x	x		N	MSI, monthly schedule
iTunes without Quicktime	x			Y	MSI, monthly schedule
Java	x	x		Y	As per Kronos/Workday service owner? Others?
Microsoft Office - Project	x	x	x	Y	As needed for security or feature set, DC
Microsoft Office - Visio	x	x	x	Y	As needed for security or feature set, DC
SKYPE	x	x		Y - 2 references	?? DC?
Bomgar Jump Client		**Customized**		N	As per Bomgar service owner
Webex recorder and extras		x		Y - not updated since	As per Webex service owner